

MOMTAJ KHATUN



- cccccccccccc
- aa
- bbbbbbbbbbbb

```
<!DOCTYPE html>

<html lang="en">

<head>

<meta charset="UTF-8">

<meta name="viewport" content="width=device-width, initial-scale=1.0">

<title>Azure DevOps Incident Workflow</title>

<script src="https://cdn.jsdelivr.net/npm/mermaid@10/dist/mermaid.min.js"></script>

<style>

body{

margin:0;

padding:30px;

background:#f5f7fa;

font-family:Arial,Helvetica,sans-serif;

}

.container{

max-width:1600px;

margin:auto;

background:#fff;

padding:30px;

border-radius:12px;

box-shadow:0 5px 20px rgba(0,0,0,.15);

}

h1{

text-align:center;
```

```
color:#0b5394;

}

</style>

</head>

<body>

<div class="container">

<h1>Azure DevOps Incident Workflow</h1>

<div class="mermaid">

flowchart TD
    A["🔍🔍🔍🔍 Tester Creates Incident<br><br>• Title<br>• Description<br>• Steps to Reproduce<br>• Acceptance Criteria (Optional)<br>• Environment<br>• Attachment<br><br>State = NEW"]
    A --> B["🔍🔍🔍🔍 Project Manager<br><br>Validate Issue<br>Assign Developer<br>Based on Workload<br><br>State = ASSIGNED"]
    B --> C["🔍🔍🔍🔍 Developer<br><br>State = DEV IN PROGRESS<br>Try to Reproduce Issue"]
    C --> D["Issue<br>Reproduced?"]
    D -- Yes --> E["Fix Issue<br><br>Add Description<br><br>State = FIXED"]
    D -- No --> F["Cannot Reproduce<br><br>State = CANNOT REPRODUCE<br>Add Investigation Notes"]
    E --> G["🔍🔍🔍🔍 Project Manager<br><br>Review Fix<br>Assign Tester<br><br>State = READY FOR RETEST"]
```

G --> H["🔍🔍🔍🔍 Tester

Review Discussion

State = TEST IN PROGRESS

Validate Fix"]

H --> I{Issue Fixed?}

I -- Yes --> J["Tester Adds Comments

State = CLOSED"]

I -- No --> K["Tester Adds

Description + Attachment

State = NEW"]

K --> B

style A fill:#d9ead3,stroke:#38761d,stroke-width:2px

style B fill:#fff2cc,stroke:#bf9000,stroke-width:2px

style C fill:#cfe2f3,stroke:#0b5394,stroke-width:2px

style D fill:#ead1dc,stroke:#741b47,stroke-width:2px

style E fill:#d9ead3,stroke:#38761d,stroke-width:2px

style F fill:#f4cccc,stroke:#990000,stroke-width:2px

style G fill:#fff2cc,stroke:#bf9000,stroke-width:2px

style H fill:#cfe2f3,stroke:#0b5394,stroke-width:2px

style I fill:#ead1dc,stroke:#741b47,stroke-width:2px

style J fill:#b6d7a8,stroke:#38761d,stroke-width:3px

style K fill:#f4cccc,stroke:#990000,stroke-width:3px

</div>

<h2>State Flow</h2>

<div class="mermaid">

flowchart LR

N[NEW]

-->A1[ASSIGNED]

-->A2[DEV IN PROGRESS]

-->A3[FIXED]

-->A4[READY FOR RETEST]

-->A5[TEST IN PROGRESS]

-->A6[CLOSED]

A5 -- Failed --> N

</div>

</div>

```
<script>

mermaid.initialize({

startOnLoad:true,

theme:"default",

flowchart:{

curve:"basis"

}

});

</script>

</body>

</html>
```

AFFILIATIONS AND MEMBERSHIPS

- ccccccccc
- aaaaaaaaa
- bbbbbbbbbb

PUBLICATIONS

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aaaaaaaaa

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